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To whom it may concern,

I have been working with Manatec since 2014, both as a student and as employer. I started with Manatec in 2014 with my level 2 Diploma and apprenticeship in health and social care. I continued with them on my level 3 diploma health and social care and level 3 management and I am currently working on my Level 5. I have always found them professional, supportive and always go above and beyond to support you and find the teaching method that suits you best. They have supported, encouraged and guided me from being a carer all the way to now Registered Manager of the care home. When starting up on the courses I found that my staff and myself have always been issued with learner handbooks and support materials. During induction it has been covered in great detail what they are about and what should be expected from Manatec themselves and the learner (even if you have done previous course with them it is covered again).

Before I became manager a handful of my work colleagues had been signed up to another company to do their diplomas. During their learning they got through 6 different tutors'. Each one saying something different for example one would say that they were doing well the other saying they were way behind. tutors would book visits and then not turn up. This made my colleagues very anxious and not know where they were on the course. Also, there was not the guidance, support or in-depth learning as I had with Manatec. They were not learning adequate knowledge and skills. I was then guiding them with things I had learned and sharing knowledge.

Eventually when they completed, they had lost their confidence in all learning and did not want to progress any further. I managed to encourage them to take the next step but this time with Manatec. They are part way through their courses and feel much more confident and supported and I feel confident as an employer that my staff are developing the correct skills and knowledge and I can see this in their working practice. I will continue to recommend Manatec to my staff and others as I cannot fault any of the learning we have received, and I would never have made it to where I am today without them.

As an employer I am kept up to date on my employee's progress and where they may need extra support in their development not just from Manatec but from myself as well. Manatec are great as they will support and guide me in helping with development.

If you would like any more information, please don't hesitate to give me a ring.

Kind regards  
Tracy Manning  
Registered Manager